Quest® NetVault® Backup Plug-in *for SAP on Oracle* 5.0

Release Notes

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These release notes provide information about the Quest® NetVault® Backup Plug-in *for SAP on Oracle* release.

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About this release

Quest NetVault Backup (NetVault Backup) Plug-in *for SAP on Oracle* (Plug-in *for SAP on Oracle*) 5.0 is a minor release, with enhanced features and functionality. For complete product documentation, visit https://support.quest.com/technical-documents.

> **i** | **IMPORTANT:** Starting with 10.0, NetVault Backup provides a web-based user interface (WebUI) to configure, manage, and monitor your NetVault Backup system and installed plug-ins. The procedures described in the user's guide for this version of the plug-in are intended for the new WebUI. For procedures based on the NetVault Backup Console (user interface available with NetVault Backup 9.x), see the documentation for an earlier version of the plug-in.

Deprecated features

The following is a list of features that are no longer supported: Removed support for AIX 5.3, FreeBSD 6 and 7, Mac OS X 5 and 6, and Windows Vista, XP, 2003, and 2003 R2. (26830, 29355)

Known issues

The following is a list of issues, including issues attributed to third-party products, known to exist at the time of release.

Table 1. General known issues

Known issue	Issue ID
The plug-in currently sends the backup's saveset ID to **brbackup** to identify the saveset that contains the backed up set of files. Although you can use data copy and duplicate features to send the saveset to secondary media, do not delete the original saveset because of the corresponding ID assigned to it. The copy sent to the secondary media has a new saveset ID, which means that **brtools** does not recognize it if you must perform a restore.	16674 (SBG-39)

Table 2. Third-party known issues

Known issue	Issue ID
Solaris (SPARC): If you use the **Target Client** tab to restore data to a third machine, check that the following conditions are met: • The target Client machine must be running the same operating system (OS) as the machine on which the original backup was made from. • The target Client machine must be running the same version of the plug-in. Inaccurately specifying the target Client could result in data being restored to the wrong machine.	16662 (SBG-27)
IBM AIX: • Function of **Device** option in Backint parameter file. • The plug-in does not handle sparse files as sparse. Restoring files causes sparse files to be restored as non-sparse. • The plug-in does not operate through firewalls. • After an evaluation license expires, the plug-in does not indicate that it is not licensed in the **About** dialog box. • Physically removing a device during a Backint backup does not cause the job to fail.	

System requirements

Before installing Plug-in *for SAP on Oracle* 5.0, ensure that your system meets the requirements outlined in the *Quest NetVault Backup Compatibility Guide* available at https://support.quest.com/technical-documents.

i | **IMPORTANT:** The plug-in was certified for integration with SAP NetWeaver through SAP integration scenario BC-BRI 720. Certification was conducted with SAP on Oracle.

Upgrade and compatibility

Plug-in *for SAP on Oracle* 5.0 requires NetVault Backup 9.0 or later. For complete supported-platform information, see the *Quest NetVault Backup Compatibility Guide*.

Product licensing

To obtain the license key for your NetVault Backup Server environment, determine the NetVault Machine ID of your main NetVault Backup Server. Also identify the machine IDs of any clients running application plug-ins, such as Oracle, MySQL, PostgreSQL, SQL Server, and Exchange.

You can use the NetVault Configuration Wizard to install the product license keys. Alternatively, you can install the license keys from the Manage Clients page.

- Obtaining a machine ID
- Installing a license key using the configuration wizard
- Installing a license key from the Manage Clients page

Obtaining a machine ID

1. Start the NetVault Backup WebUI.
2. In the Navigation pane, click **Manage Clients**.
3. In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
4. On the **View Client** page, note the machine ID exactly as it is displayed in the **Client Summary** table.

Installing a license key using the configuration wizard

1. In the **Navigation** pane, click **Guided Configuration**.
2. On the **NetVault Configuration Wizard** page, click **Install Licenses**.
3. In the **NetVault Backup Clients** list, select the applicable machine, and click **Next**.
4. In the **Enter the license key string** box, type or copy and paste the license key, and click **Apply**.

   After the key is applied successfully, a message is displayed.

Installing a license key from the Manage Clients page

1. In the **Navigation** pane, click **Manage Clients**.
2. In the **NetVault Backup Clients** list, select the applicable machine, and click **Manage**.
3. On the **View Client** page, click **Install License**.

4   In the **Install License** dialog box, type or copy and paste the license key, and click **Apply**.

     After the key is applied successfully, a message is displayed.

5   To dismiss the dialog box, click **Close**.

Upgrade and installation instructions

Upgrading from 4.x or earlier is not supported. If you have an existing installation and you might need to restore associated data using the previous version, archive the applicable machine with the existing plug-in and associated data. After you have archived the preceding components, remove the existing plug-in and install the new version. Alternatively, you can install NetVault Backup 8.6.1 (or later) and the Plug-in *for SAP on Oracle* 5.0 on a new machine, and run both machines until the earlier machine can be retired. (3140)

For upgrade and installation instructions, see the *Quest NetVault Backup Plug-in for SAP on Oracle User's Guide*.

> **i** | **IMPORTANT:** The plug-in *must exist* on the NetVault Backup Server, regardless of the configuration in use. If you are using the recommended Client/Server configuration, complete this process on the SAP Backint Server machine and then repeat the process on the NetVault Backup Server.

More resources

Additional information is available from the following:

- Online product documentation
- NetVault community

Globalization

This section contains information about installing and operating this product in non-English configurations, such as those needed by customers outside of North America. This section does not replace the materials about supported platforms and configurations found elsewhere in the product documentation.

This release supports any single-byte or multi-byte character set. It supports simultaneous operation with multilingual data. This release is targeted to support operations in the following regions: North America, Western Europe and Latin America, Central and Eastern Europe, Far-East Asia, Japan.

About us

We are more than just a name

We are on a quest to make your information technology work harder for you. That is why we build community-driven software solutions that help you spend less time on IT administration and more time on business innovation. We help you modernize your data center, get you to the cloud quicker and provide the expertise, security and

accessibility you need to grow your data-driven business. Combined with Quest's invitation to the global community to be a part of its innovation, and our firm commitment to ensuring customer satisfaction, we continue to deliver solutions that have a real impact on our customers today and leave a legacy we are proud of. We are challenging the status quo by transforming into a new software company. And as your partner, we work tirelessly to make sure your information technology is designed for you and by you. This is our mission, and we are in this together. Welcome to a new Quest. You are invited to Join the Innovation™.

Our brand, our vision. Together.

Our logo reflects our story: innovation, community and support. An important part of this story begins with the letter Q. It is a perfect circle, representing our commitment to technological precision and strength. The space in the Q itself symbolizes our need to add the missing piece—you—to the community, to the new Quest.

Contacting Quest

For sales or other inquiries, visit https://www.quest.com/company/contact-us.aspx or call +1-949-754-8000.

Technical support resources

Technical support is available to Quest customers with a valid maintenance contract and customers who have trial versions. You can access the Quest Support Portal at https://support.quest.com.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. The Support Portal enables you to:

- Submit and manage a Service Request.
- View Knowledge Base articles.
- Sign up for product notifications.
- Download software and technical documentation.
- View how-to-videos.
- Engage in community discussions.
- Chat with support engineers online.
- View services to assist you with your product.

Legend

> **WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.**

> **CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.**

> **IMPORTANT NOTE**, **NOTE**, **TIP**, **MOBILE**, or **VIDEO:** An information icon indicates supporting information.